



**We're excited to be working on some major improvements to our popular Click and Collect service due to be launched later this year, and with that, a much improved automated communication system for parents.**

In order to put all our fantastic updates in place, we must suspend our Click and Collect service for approximately three weeks. During this time, we will be making sure that any updates are in full working order. We've made sure to action this during our quietest time to minimise any disruption to parents.

We recognise that parents value the ease and convenience of our newly upgraded website, and that our Click and Collect service has provided a cost-effective delivery option for them. However, during this suspension of the Click and Collect option, we advise that parents visit us in-store if delivery cost is a concern.

Please don't hesitate to contact myself or your Customer Account Manager with any queries.

Kind Regards  
**Kel Monstad**

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